Privacy Policy

Counselor’s choice Award

www.Counselorschoiceaward.com

Privacy Policy

This Privacy Policy governs the manner in which Counselor’s Choice Award LLC collects, uses, maintains and discloses information collected from Users of CounelorsChoiceAwards.com and all company affiliated webpages, blogs, applications, user data, reviewer data, and social media pages.

PERSONAL ID INFO

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, place an order, subscribe to the newsletter, respond to a survey, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number, credit card information. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

NON-PERSONAL ID INFO

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

COOKIES

Our Site may use “cookies” to enhance User experience. User’s web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

HOW WE USE COLLECTED INFO

Counselor’s Choice LLC may collect and use Users personal information for the following purposes:

– To improve customer service: Information you provide helps us respond to your customer service requests and support needs more efficiently.

– To personalize user experience: We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.

– To improve our Site: We may use feedback you provide to improve our products and services.

– To process payments: We may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.

– To share your information with third parties: We may share or sell information with third parties for marketing or other purposes.

– To run a promotion, contest or survey: To send Users information they agreed to receive about topics we think will be of interest to them.

– To send periodic emails: We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests.

If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or User may contact us via our Site.

SHARING YOUR INFO

We may use third party service providers to help us operate our business and the Site or administer activities on our behalf, such as sending out newsletters or surveys. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

THIRD PARTY WEBSITES

Users may find advertising or other content on our Site that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website’s own terms and policies.

CHANGES TO OUR POLICY

Counselor’s Choice LLC has the discretion to update this privacy policy at any time. When we do, we will post a notification on the main page of our Site, revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

YOUR ACCEPTANCE OF THESE TERMS

By using this Site, you signify your acceptance of this policy and terms of service. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

CONTACTING US

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us.

Refund Policy

We want those who have signed up for a course/training to have the best experience possible. Anyone who has registered and paid for a live training (whether in-person or live-webinar) who, for any reason, has to cancel their registration will be given a full refund as long as they notify us of their need to cancel no later than 3 business days after the delivery of the training.

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Anyone who attends a training who is not satisfied with their experience may receive a full refund in lieu of a CE certificate on request. Request must be received the day of training. All refunds will be issued through the same means that the initial registration was paid.

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For courses that are non-live/home-study, a request for a refund must be make within 24 hours of when the transaction occurred. In lieu of a Certificate of Completion, a refund may be provided. If the certificate of completion was sent to the email address provided by the participant, no refund will be provided.

Partial Credit

Because of standards of continuing education approval bodies, no partial credit for CE hours may be awarded for partial event attendance.

Confidentiality

The names and contact information of registered students/attendees is maintained by Counselor’s Choice Award and any stated host and/or co-sponsor of the specific training event for our records and to insure the quality of services delivered. Counselor’s Choice Award works to maintain the confidentiality of these records and does not release information on attendees to third parties, with the exception of approvers of continuing education clock hours where such information is required for the approval of the continuing education clock hours for the specific event. Such organizations may include, but are not limit to, the National Board for Certified Counselors (NBCC); NAADAC, the Association for Addiction Professionals; the Association of Social Work Boards (ASWB), the American Psychological Association (APA); and state licensing boards for different psychotherapeutic disciplines that approve continuing education clock hours for mental health professionals in those states.

Responsibilities of site users and courses

Counselor’s Choice Award insists that all students/attendees and instructors, whether they are participating in webinars, courses, or an in-person events, conduct themselves in ways that are respectful for all persons involved. There is has a zero-tolerance policy for participants who conduct themselves in threatening or otherwise disruptive ways. Unacceptable behavior may include, but may not be limited to; participants who are expressly hostile to persons based on their gender, religion, ethnicity, age, sexual identity/orientation, etc.; participants who persistently interrupt, distract, and/or forcefully dominate discussion to the clear detriment of the learning objectives of attendees and instructors; and/or participants who otherwise contribute to feelings of unsafety in the learning environment, for either attendees or instructors. In these circumstances, we reserve the right to eject any person from an event and/or training without a refund.

We further reserve the right to ban any persons, either temporarily or permanently, from participating our offerings if it is believed that said persons will contribute to the unsafety of others involved in the offering. These determinations are at the sole discretion of Counselor’s Choice Award and its administrative members.

RECORDS

Counselor’s Choice Award is required by licensing/certifying state organizations to maintain records of all participants who complete a continuing education course through our company. Records are retained on our system for a total of at least 5 years.

Data that is retained includes information such as: the participants name, mailing address, email address, course grades, payment records, participant correspondence and copies of all certificates that have been issued. These records are only accessible to authorized agents of Counselor’s Choice Award.

DISCLOSURE  
  
**The information on this website is presented by the CE Training Workshops (CETW) for the purpose of disseminating information to its consumers.**

Counselor’s Choice Award does not make any representation or warranty about the accuracy, reliability, currency or completeness of any material contained on this website or on any linked site.

You should exercise your own independent skill and judgement before you rely on it.  This website is not a substitute for independent professional advice and users should obtain any appropriate professional advice relevant to their particular circumstances.

Links to other websites are inserted for convenience and do not constitute endorsement of material at those sites, or any associated organization, product or service unless otherwise specified.

In some cases the material on this website may incorporate or summarize views, standards or recommendations of third parties or comprise material contributed by third parties (‘third party material’). Such third party material is assembled in good faith, but does not necessarily reflect the considered views of Counselor’s Choice Award, or indicate a commitment to a particular course of action. Counselor’s Choice Award makes no representation or warranty about the accuracy, reliability, currency or completeness of any third party information.

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